



Gift Shop Crew Member

Position Description

Summary: This position provides exemplary customer service to guests.

Qualifications:

- Understand the importance of customer service.
- Communicate effectively.
- Attentive listening to guests, supervisors, teammates, etc.
- Professionalism and confidentiality in processing credit cards and cash transactions.
- Work well with others

Job Duties:

- Engage guests, concentrating on needs to fulfill their requests.
- Sell and process sales accurately.
- Clean, straighten and restock products.
- Knowledge of Admission and gift shop products, up sell of additional items.
- Work with coordinator to create exemplary customer experience.
- Other duties as assigned.

Job Type: Seasonal, up to 40 hours/week

The Land of Little Horses is committed to creating an environment where all guests and staff feel welcome and encourages applicants from all walks of life.